



Now you've booked, what happens next?

Payment and Confirmation

- You will be contacted within 3 business days by the YEP! Coordinator with your invoice.
- Payment must be made within 7 days of invoice date or your booking will be cancelled and tickets will be released for sale.
- If you are booking within 7 days, payment must be secured at time of booking. Please call 08 8100 2004 to make payment.
- Once payment is secured you will receive booking confirmation and any relevant materials such as teacher notes and Q & A details

Please note all fees and charges are included in the YEP! Ticket Price.

How to Pay

Payment terms: Net 7 Days

By credit card

Call Adelaide Fringe Finance on 08 8100 2004 to pay via VISA or MasterCard

By direct deposit*

Bank SA

BSB 105 010

Account 104 848 540

*You must indicate your invoice number in the description field – e.g. FringeHS INV4257

Any questions?

For all YEP! Schools Bookings enquiries please call Rachael Williams, YEP! Coordinator, + 61 8 8100 2004 or email yep@adelaidefringe.com.au



Adelaide Fringe Inc. YEP! 2018 Terms & Conditions

1. As a school booking through the Adelaide Fringe YEP! program, you acknowledge that Adelaide Fringe Inc. and its employees are not responsible for the content, production management or marketing of the YEP! event you have booked.
2. Schools must confirm the number of attendees at time of payment. Payments must be made in full within 7 days of receipt of the invoice. If you are booking within 7 days of the event, payment must be made at the same time as the booking. Failure to pay will result in cancellation of the booking.
3. On the day of the YEP! session, schools will abide by the maximum number of attendees originally booked. Additional students or teachers who attend the session without a pre-purchased ticket may be prohibited from entering the venue unless payment is made on the day. School patrons who have not booked will only be admitted subject to seating availability on the day.
4. There is no right of refund or exchange on YEP! tickets, except in the event of a cancellation by the artist or presenter. All tickets booked and paid for are non-refundable even in the event of non-attendance.
5. All YEP! Tickets are sold through FringeTIX® on behalf of the organisation or artists responsible for providing the event and subject to the conditions applicable to that event or for the venue where presented.\
6. When you purchase a YEP! Ticket you have accepted to become part of the YEP! Mailing list, you can opt out at any time.
7. All YEP! Tickets include a customer booking fee, at a special discounted rate for schools booking through the YEP! program.
8. The right is reserved by the event presenter to add, withdraw or substitute artists or vary advertised events, audience capacity or seating arrangements and make other variations as necessary.
9. If an event is cancelled no obligation is assumed by Adelaide Fringe Inc. for arranging a substitute event.
10. The venue's management reserves the right to refuse admission. Late arrival may result in non-admittance.
11. Mobile phones and other electronic devices must be switched off during all performances.
12. No drugs, weapons, food, glass containers or lasers may be taken into the venue.
13. No audio or video recorders or cameras may be taken into the venue or used without permission of the event organiser and venue management by prior arrangement. A breach of this condition may lead to the confiscation of all equipment and removal of the patron from the venue.
14. The event organiser reserves the right to film, video, record, photograph, broadcast or telecast the event.
15. Adelaide Fringe Inc. takes no responsibility for loss or damage to personal property.
16. Beware of forged or fraudulently acquired tickets. Buy tickets only at adelaidefringe.com.au, FringeTIX® box offices or authorised outlets or in the case of schools bookings, through the YEP! Coordinator. If you buy a counterfeit or forged ticket, you may be liable for prosecution.
17. Replacement of lost or stolen tickets is subject to approval from the event organiser. FringeTIX® reserves the right to not replace general admission tickets. Proof of original purchase must be presented for replacement of tickets to reserved seating events. FringeTIX® reserves the right to charge a fee for any re-issued tickets.
18. FringeTIX® is a registered trade mark of Adelaide Fringe Inc.