



Fringe Memberships® are sold subject to the following terms and conditions:

1. Fringe Membership® is a registered trademark of Adelaide Fringe Inc.
2. All Fringe Memberships® are sold through FringeTIX® on behalf of Adelaide Fringe Inc.
3. There is no right to refund or exchange on your Fringe Membership®.
4. The right is reserved by the Adelaide Fringe Inc. to add, withdraw or substitute benefits provided by the Fringe Membership® program and make other variations as necessary.
5. A one year 2017 Fringe Membership® is valid until 30 September 2017.
6. A Fringe Membership® discount on ticket prices to Adelaide Fringe performances are limited to two tickets per performance.
7. A one-off payment of \$19.95 per year is required to become a Fringe Member, this can be purchased online over the phone or at any of the Adelaide Fringe box offices. Please note, any credit card payments incur a 1.1% fee.
8. Replacement of lost or stolen Fringe Membership® lanyards or other collateral is subject to approval from Adelaide Fringe Inc. Please email [membership@adelaidefringe.com.au](mailto:membership@adelaidefringe.com.au) or call +61 8100 2084 if you require assistance.
9. Fringe Membership® benefits vary annually, at the discretion of Adelaide Fringe Inc. and are subject to change depending on the Adelaide Fringe program and other events hosted throughout the year.
10. Fringe Membership® prices to Adelaide Fringe events are displayed during the ticket purchasing process. Please ensure you select the Fringe Member price type once you have logged in to your MyFringe account on the Adelaide Fringe website ([www.adelaidefringe.com.au](http://www.adelaidefringe.com.au)). The price type will not be available to you if you are not logged into your MyFringe account.
11. Your Fringe Membership® number is your Booking Reference Number displayed when you purchased your membership (also contained in your confirmation email). You can also find your membership details under the MyMemberships section of your MyFringe account.
12. All tickets won through Fringe Membership® giveaway competitions are the responsibility of the event organiser, artist or promoter and are non-refundable or exchangeable. It is not the responsibility of Fringe Membership, if an event is cancelled, to provide a refund or offer a new prize to the winner.

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13. If an event purchased through the Fringe Membership® program is cancelled, no obligation is assumed by Adelaide Fringe Inc. for arranging a substitute event. If the event organiser permits refunds, the customer booking fee included in the advertised ticket price is non-refundable. Refunds for tickets purchased by credit card will be refunded to that credit card. Tickets purchased by cash, cheque or EFTPOS will be refunded by cheque. Tickets purchased by Fringe Vouchers will be refunded back to the original voucher.
14. Fringe Membership® collects your personal information in order to provide you with the most relevant information and to contact you in relation to an event cancellation that you have purchased through the Fringe Membership® program. If you fail to supply sufficient and appropriate contact information, Fringe Membership is not responsible for failure to contact you.
15. Ticket scalping is illegal. Tickets purchased or won in affiliation with Fringe Membership® may not be resold or offered for resale. Use of tickets in a manner which breaches any of these terms and conditions may attract criminal penalties.
- 16.