

## What happens next?

### Return of booking form

Please return the completed form by email or post to Serena Wong YEP! Coordinator

Email: [yep@adelaidefringe.com.au](mailto:yep@adelaidefringe.com.au)  
Post: Adelaide Fringe Inc  
Attn: Serena Wong - YEP! Coordinator  
64 Fullarton Road  
Norwood SA 5067

### Payment

Once your booking has been received, the YEP! Coordinator will contact you to confirm your booking within 3 business days. You will then receive an invoice, payable within 7 days. If full payment is not received within 7 days your booking will be cancelled. If you are booking within 7 days of the event, payment must be made at the same time as your booking.

An order confirmation and any additional relevant information (such as Teacher Notes and arrangement of Q&A session if applicable) will be forwarded to you after payment is received.

Please note all fees and charges are included in the YEP! Ticket Price.

### How to Pay

#### By mail

Adelaide Fringe Inc  
Attn: YEP! Coordinator  
64 Fullarton Road  
Norwood SA 5067

#### By direct deposit\*

Bank SA  
BSB 105 010  
Account 104 848 540

\*You must indicate your invoice number in the description field – e.g. FringeHS INV4257

#### By credit card

Call Adelaide Fringe Finance on 08 81002014 to pay via VISA or MasterCard

Payment terms: Net 7 Days

#### Any questions?

For all YEP! Schools Bookings enquiries please call Serena Wong, YEP! Coordinator, + 61 8 8100 2004 or email [yep@adelaidefringe.com.au](mailto:yep@adelaidefringe.com.au)

*Program Partners*

## Adelaide Fringe Inc YEP! 2016 Terms & Conditions

1. As a school booking through the Adelaide Fringe YEP! program, you acknowledge that Adelaide Fringe Inc and its employees are not responsible for the content, production management or marketing of the event you have booked.
2. Schools must confirm the number of attendees at time of payment. Payments must be made in full within 7 days of receipt of the invoice. If you are booking within 7 days of the event, payment must be made at the same time as the booking. Failure to pay will result in cancellation of the booking.
3. On the day of the session, schools will abide by the maximum number of attendees originally booked. Additional students or teachers who attend the session without a pre-purchased ticket may be prohibited from entering the venue unless payment is made on the day. School patrons who have not booked will only be admitted subject to seating availability on the day.
4. There is no right of refund or exchange on tickets, except in the event of a cancellation by the artist or presenter. All tickets booked and paid for are non-refundable even in the event of non-attendance.
5. This ticket is sold through FringeTIX® on behalf of the organisation or artists responsible for providing the event and subject to the conditions applicable to that event or for the venue where presented.
6. This ticket includes a customer booking fee, but at a special discounted rate for schools booking through the YEP! Program.
7. The right is reserved by the event presenter to add, withdraw or substitute artists or vary advertised events, audience capacity or seating arrangements and make other variations as necessary.
8. If an event is cancelled no obligation is assumed by Adelaide Fringe Inc. for arranging a substitute event.
9. The venue's management reserves the right to refuse admission. Late arrival may result in non-admittance.
10. Mobile phones and other electronic devices must be switched off during all performances.
11. No drugs, weapons, food, glass containers or lasers may be taken into the venue.
12. No audio or video recorders or cameras may be taken into the venue or used without permission of the event organiser and venue management by prior arrangement. A breach of this condition may lead to the confiscation of all equipment and removal of the patron from the venue.
13. The event organiser reserves the right to film, video, record, photograph, broadcast or telecast the event.
14. Adelaide Fringe Inc. takes no responsibility for loss or damage to personal property.
15. Beware of forged or fraudulently acquired tickets. Buy tickets only at [adelaidefringe.com.au](http://adelaidefringe.com.au), FringeTIX® box offices or authorised outlets or in the case of schools bookings, through the YEP! Coordinator. If you buy a counterfeit or forged ticket, you may be liable for prosecution.
16. Replacement of lost or stolen tickets is subject to approval from the event organiser. FringeTIX® reserves the right to not replace general admission tickets. Proof of original purchase must be presented for replacement of tickets to reserved seating events. FringeTIX® reserves the right to charge a fee for any re-issued tickets.
17. FringeTIX® is a registered trade mark of Adelaide Fringe Inc.